



Frequently Asked Questions

What is Ohio Legal Help?

Ohio Legal Help is a website for all Ohioans facing civil legal issues. It helps Ohioans better understand their legal rights and options through clear and action-oriented information.

What is the technology behind Ohio Legal Help?

Ohio Legal Help uses a data-driven and evidence-based approach that emphasizes mobile-first design. It is the first mobile-first site of its kind in the country.

What types of problems does Ohio Legal Help address?

Ohioans with common civil legal problems, including divorce, eviction, foreclosure, debt and issues with public benefits, can head to Ohio Legal Help for the best, location-specific resources available for their situation.

How does Ohio Legal Help get Ohioans the information they need for their specific problem?

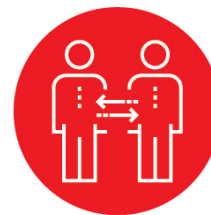
Ohio Legal Help uses an automated guided interview to zero in on Ohioans' needs. While some users may want detailed guidance, others may prefer a big picture overview or a quick answer. Ohio Legal Help's unique process produces customized information for each user every time.



**LEGAL
INFORMATION**



FORMS



REFERRALS



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Why was Ohio Legal Help created?

86% of civil legal problems faced by low-income Americans receive inadequate or no legal help. This gap between the need and the number of problems that receive help is called the "Justice Gap." To address this gap, leaders in Ohio's legal system called for an easily accessible online solution. Every day Ohioans seeking relief from their legal problems also supported the development of the site. A survey representing 75 of 88 Ohio counties found that a majority of respondents strongly supported a legal access portal.

Is there a cost associated with Ohio Legal Help?

The information on Ohio Legal Help is free for all Ohioans. If a user is referred to a lawyer referral service, there may be a fee associated with the lawyer's services. Ohio Legal Help is a nonprofit organization and does not profit from referrals made on the site.

How is Ohio Legal Help funded?

Ohio Legal Help is supported by the Supreme Court of Ohio, the Ohio State Bar Foundation and the Ohio Legal Assistance Foundation. Funders interested in learning more about supporting Ohio Legal Help should contact Susan Choe, schoe@ohiolegalhelp.org or 614.715.8577.

What types of services does Ohio Legal Help provide?

Ohio Legal Help offers:

- Understandable and action-oriented legal information to help Ohioans resolve common legal problems;
- An innovative form tool that generates forms and letters based on the user's answers to simple questions;
- Guided help to direct Ohioans to the best resource based on the individual's situation, including community-based social services, legal aid and local lawyer referral services; and
- An overview of the Ohio court system including information on and links to all the courts in Ohio.